

# Working Group

Designing Voucher Schemes

# Design

- 1. Involve stakeholders during the design of the programme to ensure broad consensus including:
  - Providers to help price the service
  - Beneficiaries Reps (NGOS etc) to express their views
  - Make package acceptable to everyone

# Design

Must involve the district/local (self-) government authorities and structures for:

- Consensus building
- Marketing and distribution functions
- M & E

# Design

## Costing the Intervention Package

- We use prices not costs
- Package the interventions and give them an “averaged” price – i.e. the price for delivery is an average of 85% normal & 15% complicated
- Keep reviewing prices

# Design

Which Services are suitable?

- Those for which providers are available;
- Services that have an impact on health, priorities (e.g. MDGs),
- Measurable and discreet services (FP, delivery, cataracts etc);

But

- Think about services for infants

# Design

## Voucher Management Agency.

- If it only works with private providers → it could be a Government agency/Dept,
- If private & public → it must be independent
- Think about splitting the functions among different groups
- Involve all stakeholders including providers – associations esp. accreditation, control

# Design

## Payments to providers.

- Very, very, very important!
- Must be quick
- Advance payments buys trust, time and happiness

# Design

## Other points:

- Keep the design simple;
- Keep it transparent;
- Vouchers are adaptable → keep designs local
- We must have PROVIDERS then we can design the PROGRAMME