



A Public/Private Partnership in India: A Work in Progress

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The Partnership

Hindustan Lever Limited







To Improve Health In Rural India



Context for Commercial Partnership

- USAID core funded PSP-One Project
 - Provide catalyst to commercial corporations in the development of health infrastructure at the Base of the Economic Pyramid (BOP)
 - Address health needs using limited USAID funds
 - Leverage resources of commercial sector
 - Look for innovative, sustainable solutions
 - Demonstrate potential to serve dual objectives
 - Improve health outcomes
 - Show significant return on investment at the BOP



Context for Partnership with HLL: What's in it for USAID?

- HLL is building a unique capability
 - Sustainable commercial channel to women in rural areas (over 634,000 villages with under 2,000 people)
- HLL has been successful in changing health behavior in rural areas
 - Improve hand washing
 - Introduce iodized salt
- HLL has a history of successful partnerships
 - Self-help groups (SHG's) with micro-credit
 - UNESCO
 - DRDA (Andhra Pradesh government)

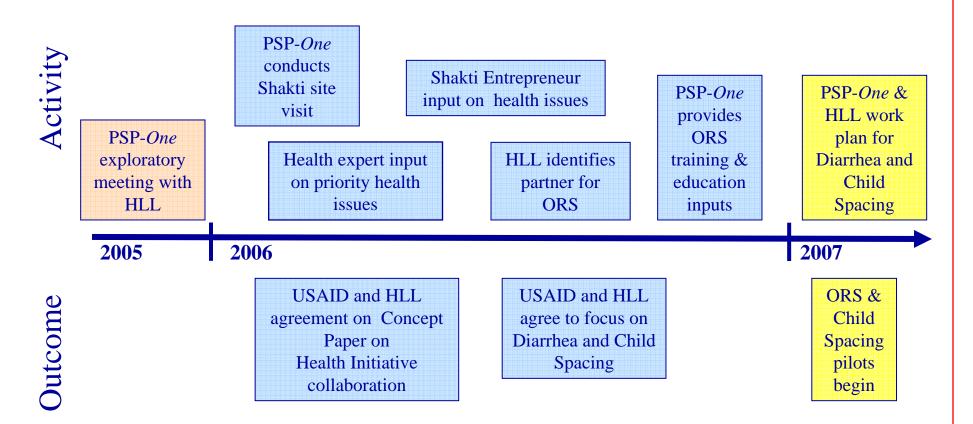


Context for Partnership with USAID: What's In It for HLL?

- Strengthen Shakti Entrepreneur's role in her community through health initiatives
 - Raise Shakti Entrepreneur's sense of self-worth by enhancing her stature and deriving respect within the community
 - Link to HLL brands where possible (i.e. health/hygiene and Lifebuoy)
- Leverage USAID health expertise
 - Knowledge of rural health issues and effective strategies for improving health outcomes
 - Links to government and NGO health programs to support health initiative
 - Expertise monitoring health impact in rural areas



The Partnership Process





Strengths of Partnership

- Common Goal
 - Improved rural health
 - Long term sustainability
 - Create a scalable model
- Clear roles and responsibilities
 - HLL provides infrastructure for product distribution, training, communication and education
 - USAID provides expertise in health, content for training, communication and education, links to public health programs, and evaluation of health impact
 - Third party manufacturers provide health products (ORS, birth spacing)
- Good relationships
 - Team approach
 - Open dialogue between partners



On-going Challenges

- Priorities
 - HLL interest in diarrhea
 - USAID interest in Birth Spacing
- Timeframes
 - Coordination of activities
 - Approvals from key stakeholders (HLL management, Shakti, USAID/India, USAID/Washington)
- Expectations
 - May take time and require creativity and compromise to meet commercial and public health objectives



Expected Results

- Establish a sustainable commercial infrastructure that expands access to ORS and birth spacing products to women in rural India
- Develop a scalable model for incorporating health products into the HLL Shakti network, that can be applied globally
- Demonstrate the viability of improving health outcomes while realizing a return on investment at the BOP

