

Changing lives in Rural India

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## Shakti: The Initiative

- The Vision
  - Shakti shall reach every home in every village, create sustainable livelihood opportunities and enhance the quality of life in rural India

### • The Rationale

- The private sector can contribute to social development even if governed by business objectives
- Developmental initiatives from the private sector will be sustainable and scalable only if they make business sense
- Shakti Living Our Corporate Purpose
  - Aligned to the Corporate Vision
  - Supports Millennium Development Goals
  - A win-win for business and community needs



## Challenges For Shakti

- India A Country of Contradictions  $\bullet$
- Rural: 52% of the economy ۲
  - 775 million people in 638,000 villages
  - Literacy 46% (F), 71% (M)
  - Per capita income \$ 515 p.a.

- Urban
  - 250 million people in 5,161 towns
  - Literacy 73% (F), 86% (M)
  - Per capita income \$ 1,244 p.a.



# Addressing The Challenges

### The Challenges for Shakti

1. To Reach

- Underprivileged rural women appointed as Shakti Entrepreneurs (SEs) and trained
- 34,000 SEs across 15 states
- Positive impact on SEs

- 2. To Communicate
- Shakti Vani: Socially relevant branded communication- With Lifebuoy for hygiene education
  - Village women recruited as Vani and trained
- 20,000 villages covered in '05, doubling in '06
- Low-cost communication in media dark regions

#### 3. To Influence

- **iShakti**: Rural community portal
- Computers with iShakti
  software installed in kiosks
- All content has local language voice-over
- Pilots on in Andhra Pradesh





# Rojamma: A True Story





# Lifebuoy & Shakti : Doing Good While Doing Business

•Usage of a product for skin cleansing products is abysmally low

- •A family of 5+ living in villages uses a 50gm soap per week which implies irregular usage of soap for bathing
- •Consumers wash hands 5 6 days everyday but use a product only
- 1-2 times on an average

•1/3 of all deaths due to diarrhea in India (733,000) – hand washing with soap before eating and post defecation can save 47% of lives

•Trained all Shakti Entrepreneurs to sell product *and* to become hygiene counselors

•SEs are well respected and influential in their communities, becoming platform to sell other products with health benefits



### Lessons Learned on Partnerships

- Shakti creates a pipeline that can build partnerships across sectors
- Effective partnerships, however, require:
  - Common purpose
  - Clear roles and responsibilities between partners
  - Patience from both partners (difference in languages, difference in timeframes, difference in expectations, differences in hierarchies)
- Measurement of impact and success has been challenging...good at measuring business impact but not necessarily social impact



## **Beyond Business**

- Impacting social/health status of the most marginalized constituent of community
- Income generated
  - Shakti entrepreneur incomes average \$16 per month
  - Doubles household income through supplemental activity
  - 30% of entrepreneurs earn more than rural per capita income
- Vani and iShakti spread awareness that improves quality of life in rural India





## **Moving Forward**

- Shakti a partnership opportunity
  - Working together to recruit more entrepreneurs (commercial funding)
  - Working together to expand scope under i-shakti, shakti vani
  - Working together to expand into other health areas such as women's health (mix of commercial and social funding)
- Leverage Shakti for greater community good
- Impact areas identified
  - Women's health with family planning products
  - Water with Pureit
  - Education with i-shakti
  - Nutrition with Bhavishya alliance



