

#### Increasing Condom Accessibility and Choice in Nepal through Partnership with the Commercial Sector

Rajeeb Satyal, Public Private Partnerships Advisor

Peter Oyloe, Resident Advisor

Reed Ramlow, Project Director

Nepal Social Marketing and Franchising Project: AIDS, Reproductive Health, and Child Survival (N-MARC)





#### **N-MARC's Strategy for the Private Sector**

- Build on past successes in social marketing in Nepal
- Partner with private health sector in "social marketing" of products and "social franchising" of products and services
- Build cross-sector partnership through leadership, technical assistance and strategic investments
- Focus on building local organizations' leadership in Nepal's social marketing and franchising program
  - AED is not an implementing organization
- Stimulate commercial sector investment in the marketing and distribution of important public health products



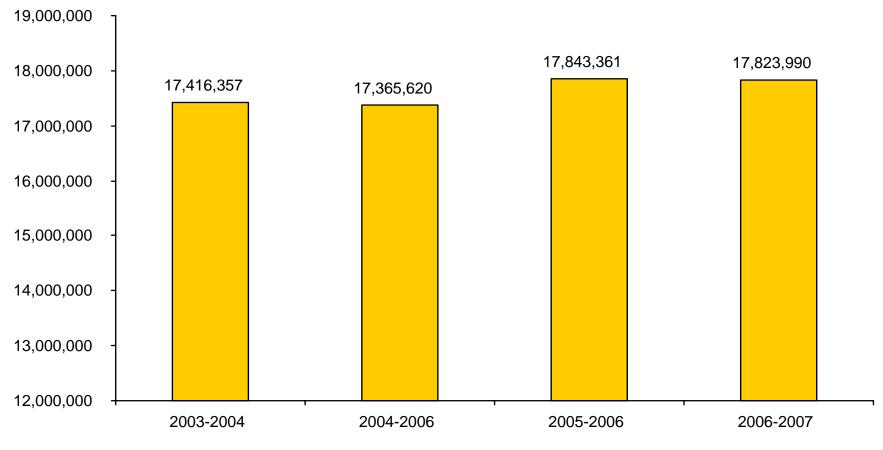
#### **Background on Condom Commercial Sector**

- Concentrated HIV/AIDS epidemic in Nepal in certain subgroups (e.g. sex workers, transport workers)
- Existing efforts to confront HIV/AIDS focused on correct and consistent condom usage
- Strong foundation of condom social marketing with over 30 years experience
  - Almost total awareness
  - Demand for over 40MM condoms
  - Over 25 different brands
- Need remains to meet consumer choice and accessibility to high-risk groups



#### Background on Condom Commercial Sector (cont.)

### Private sector condom sales have remained relatively constant over the past 4 years



Source: ACNielsen, Retail Market Audit



# Rationale for Investing in Commercial Sector

- Meet unmet demand for commercial condoms (types/varieties) in high-risk areas
- Reduce dependency on donated and/or subsidized condoms
- Increase commercial sector's willingness to invest in condom market expansion
- Address potential shortfall in provision of free and subsidized condoms beginning 2008



#### Goal

• Enhance the role of commercial sector to complement and supplement government effort in meeting overall country demand for condoms, with a particular focus on expanding commercial sector presence in high-risk areas.



#### **Strategic Approach**

- Matching funds
  - Mobilization of condom traders to invest own resources
  - 1 to 1 matching ratio on marketing & distribution investment
  - Traders responsible for own product procurement
  - Stimulation of new product introduction
- Besides financial resources, N-MARC provides technical assistance:
  - Sensitization to HIV/AIDS in Nepal
  - Refining and developing marketing strategies
  - Brand rationalization/new products



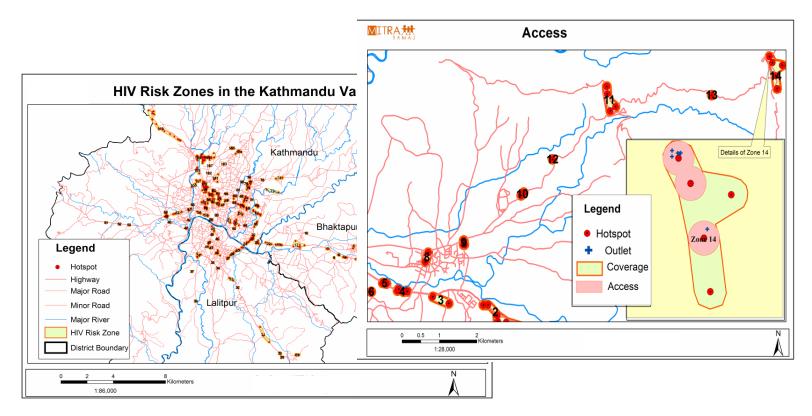
### Strategic Approach (cont.)

- Market research support
  - Quarterly reviews of retail market survey data
  - GIS mapping for targeted activities
  - Tracking sales in high-risk areas
- Generic communications campaign



# Using GIS Mapping for Targeting Marketing & Distribution

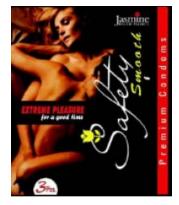
- GIS mapping can help us to target marketing and distribution efforts within high-risk areas
  - Designed to be audience-centered (e.g. all outlets, all brands)
  - To be conducted nationally on an annual basis, and shared broadly



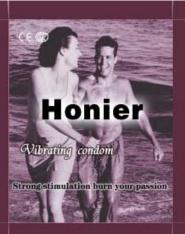


#### Results

- Traders enrolled
  - Three partnerships established, resulting in five additional brands to project
- Brands supported
  - Two companies have existing brands, in multiple varieties
- New brands launched
  - Four new brands launched since partnership initiated, including one targeting women
  - One company launched latex female condom









### **Results (cont.)**

- Increased promotional & distribution activities from commercial sector, particularly among high-risk groups
- Enhance product choice to consumers
- Increased accessibility in high-risk areas
- Capacity building of commercial partners





### **Results (cont.)**

Sales, in Units

	Jul-Dec 2006	Jul-Dec 2007	% Growth
Company 1	693,156	934,569	35%
Company 2	1,604,167	2,581,170	61%

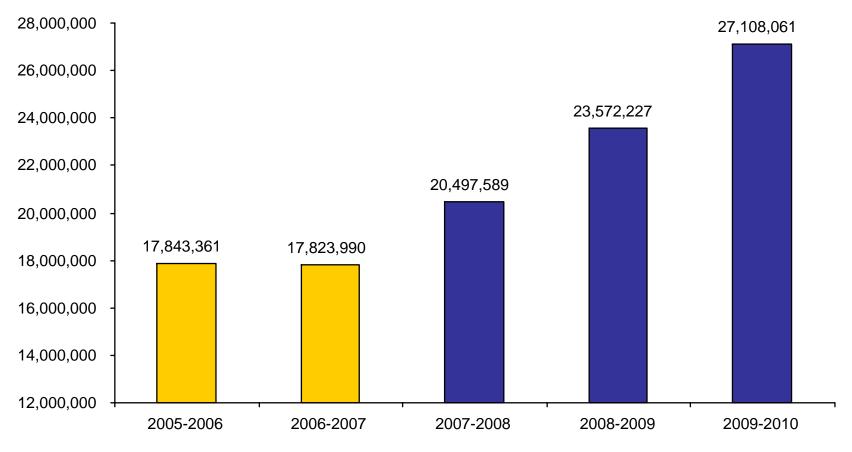
#### **Number of Outlets**

	Prior to Partnership	After 6 Months of Partnership	% Growth
Company 1	1,886	4,643	147%
Company 2	1,500	2,000	33%



#### Where Do We Want to Go...

## *Increase the private condom market in Nepal by* 15% every year



Source: ACNielsen, Retail Market Audit



#### **Lessons Learned**

- Maintain flexibility & ability to adapt to various corporate cultures
- Acquire early buy-in of donor and government counterparts
- Ensure strong operational processes and marketing plans
- Acquire 3<sup>rd</sup> party management support



#### **Challenges for Future**

- Ensuring political support for private sector
- Capturing impact on private sector, above and beyond sales
- Balancing increasing sales and expanding coverage into hard-to-reach areas



#### The Road Ahead

- Phase II of commercial sector partnership strategy initiated
  - Broad focus of all FP/RH and MCH products under N-MARC mandate
  - Expectation of strong interest in oral contraceptives, ORS, water purification solutions, and zinc