



Private Sector Partnerships – One Strengthening Reproductive Health Quality in the Private Sector

The Institute for Healthcare Improvement & the
use of the Breakthrough Series Collaborative

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Introduction

- The Institute for Healthcare Improvement
- IHI's Activities
- The Breakthrough Series Collaboratives
- Strategic Partnerships



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Institute for Healthcare Improvement 2005-2007 IHI Strategic Plan

WHO WE ARE

We are a reliable source of energy, knowledge, and support for a never-ending campaign to improve health care worldwide.

WHAT WE WILL ACCOMPLISH

We will improve the lives of patients, the health of communities, and the joy of the health care workforce.
We work with health care providers and others to accelerate the measurable and continual progress of health care systems throughout the world toward
Safety, Effectiveness, Patient-Centeredness, Timeliness, Efficiency, and Equity

WHAT WE WILL BECOME

We will be a recognized and generous leader, a trustworthy partner, and the first place to turn for expertise, help, and encouragement for anyone, anywhere who wants to change health care fundamentally for the better.

Strategy #1: Motivate

Build Will and Optimism for Change (with an open door for everyone)

- A. Articulate a Vision for Better Health Care Systems
- B. Quantify the Gap Between the Vision and Current State
- C. Demonstrate Success in Closing the Gap
- D. Be a Public Force for Change
- E. Establish Strategic Partnerships with Other Influential Organizations

Strategy #2: Get Results

Drive Broad Scale Adoption of Sound Changes (welcoming all who will join)

- A. Organize, Lead, and Grow the Industry's "Association for Change: IMPACT"
- B. Develop Key Relationships with Customers Who Leverage Our Work into Results for Thousands
- C. Document, Publish, and Spread New Ideas Widely
- D. Learn from and Assist Leaders of Change to Get Results in Health Care Settings
- E. Adapt and Spread What We Know to Help Save Lives in the World's Resource Poor Nations

Strategy #3: Innovate

Invent New Solutions (working deeply with a few)

- A. Create New Health Care Models with Far Superior Value
- B. Develop, Organize, and Nurture Faculty
- C. Lead a Few Health Care Organizations to Total Transformation
- D. Develop and Use a Uniform Set of System-Wide Measures for Acute and Chronic Care

Strategy #4: Raise Joy in Work

Help Build the Future Health Care Workforce (in all that we do)

- A. Embed a Professional Education Strategy into IHI as a Whole
- B. Develop Change Agents Through Fellowships
- C. Collaborate and Partner to Build Leadership Skills for Transforming Health Care at all Levels

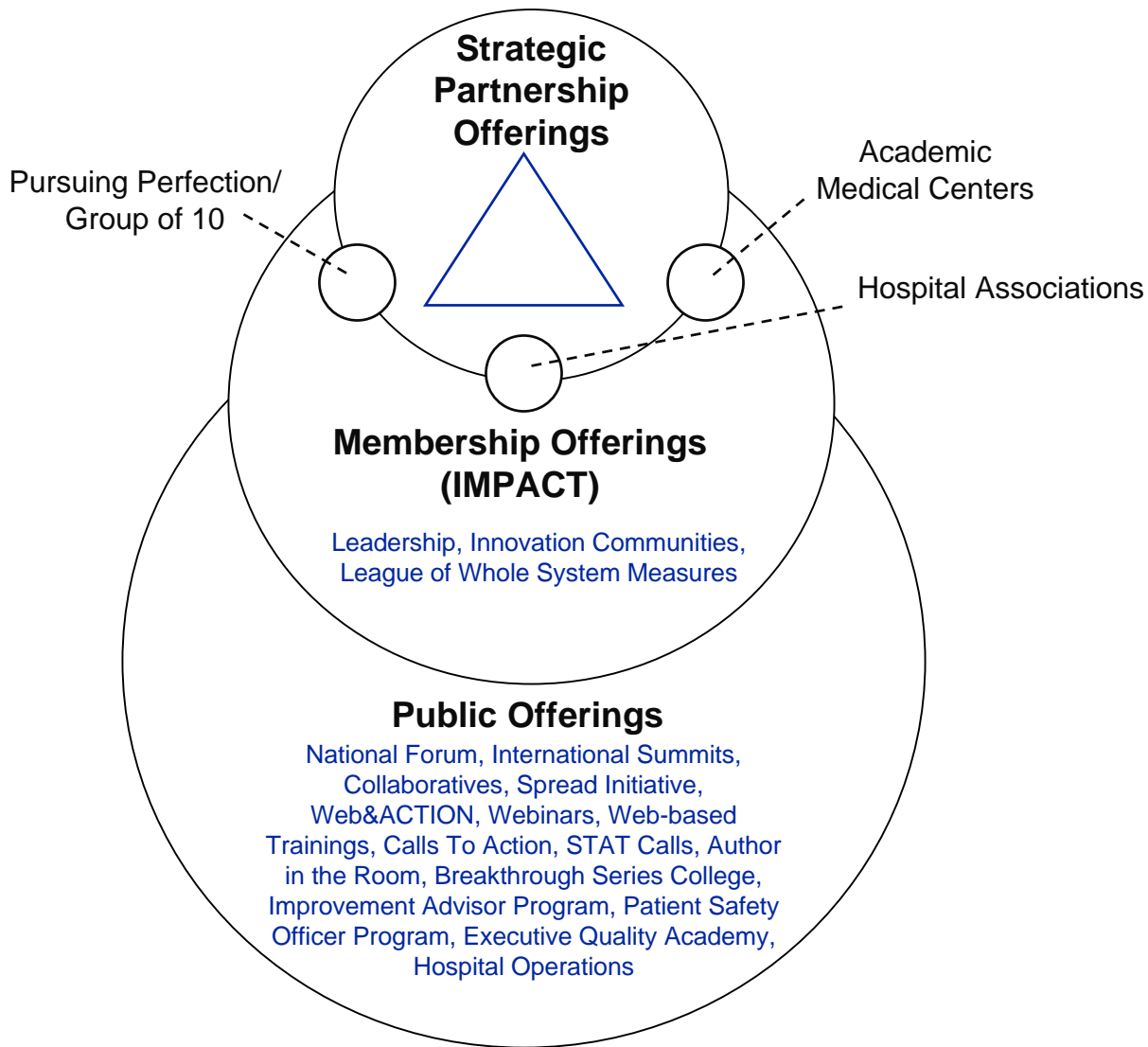
Strategy #5: Stay Vital for the Long Haul

Achieve Excellence in Loyalty, Financial Stability, and Worklife for IHI

- A. Continually Improve the Leadership System of IHI
- B. Make IHI a Great Place to Work in the Eyes of Its Employees and Faculty
- C. Maintain a Sound Operating Margin and Strictly Limit Overhead Costs
- D. Build Loyalty and Reputation
- E. Establish Strong Development Capacity



IHI's Offerings



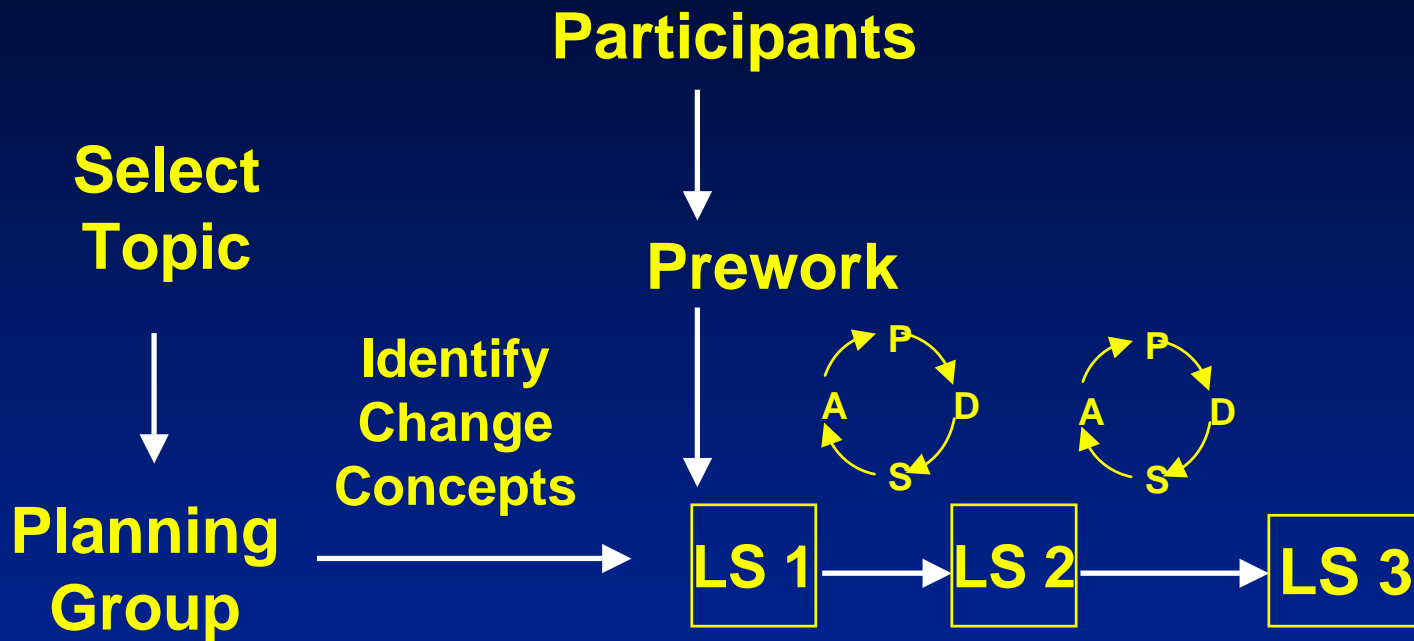


Saving 100K Lives Campaign

- **Rapid Response Teams**
- **Acute Myocardial Infarction Care**
- **Adverse Drug Events**
- **Central Line Infections**
- **Surgical Site Infections**
- **Ventilator Associated Pneumonia**



Collaborative Improvement Model

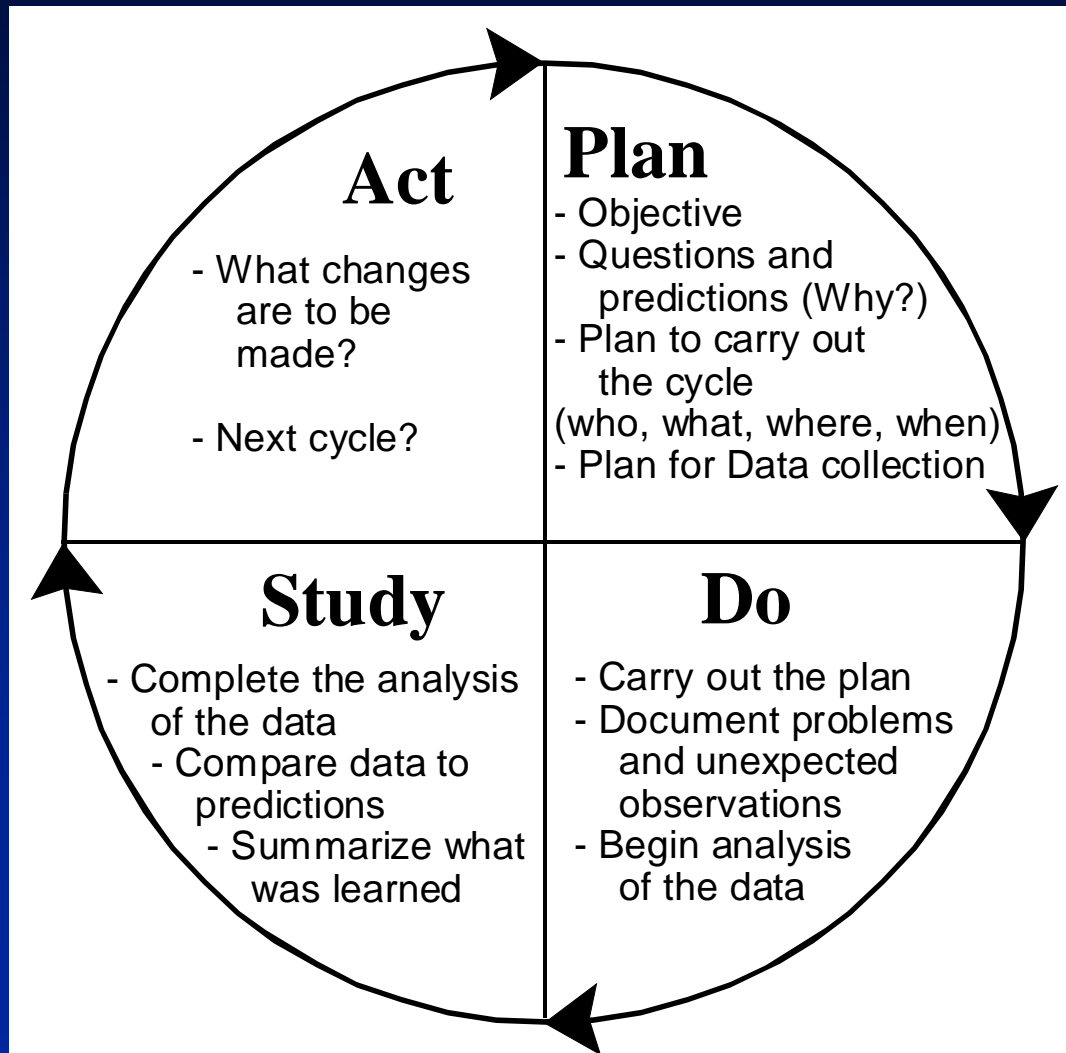


Supports	
E-mail	Visits
Phone	Assessments
Senior Leader Reports	



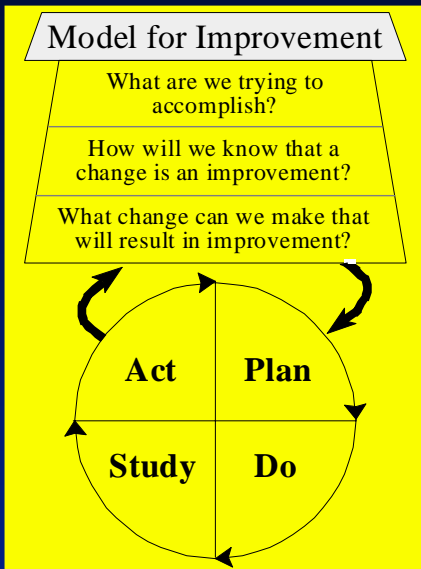
The PDSA Cycle

for Learning and Improvement: The Scientific Method in Action



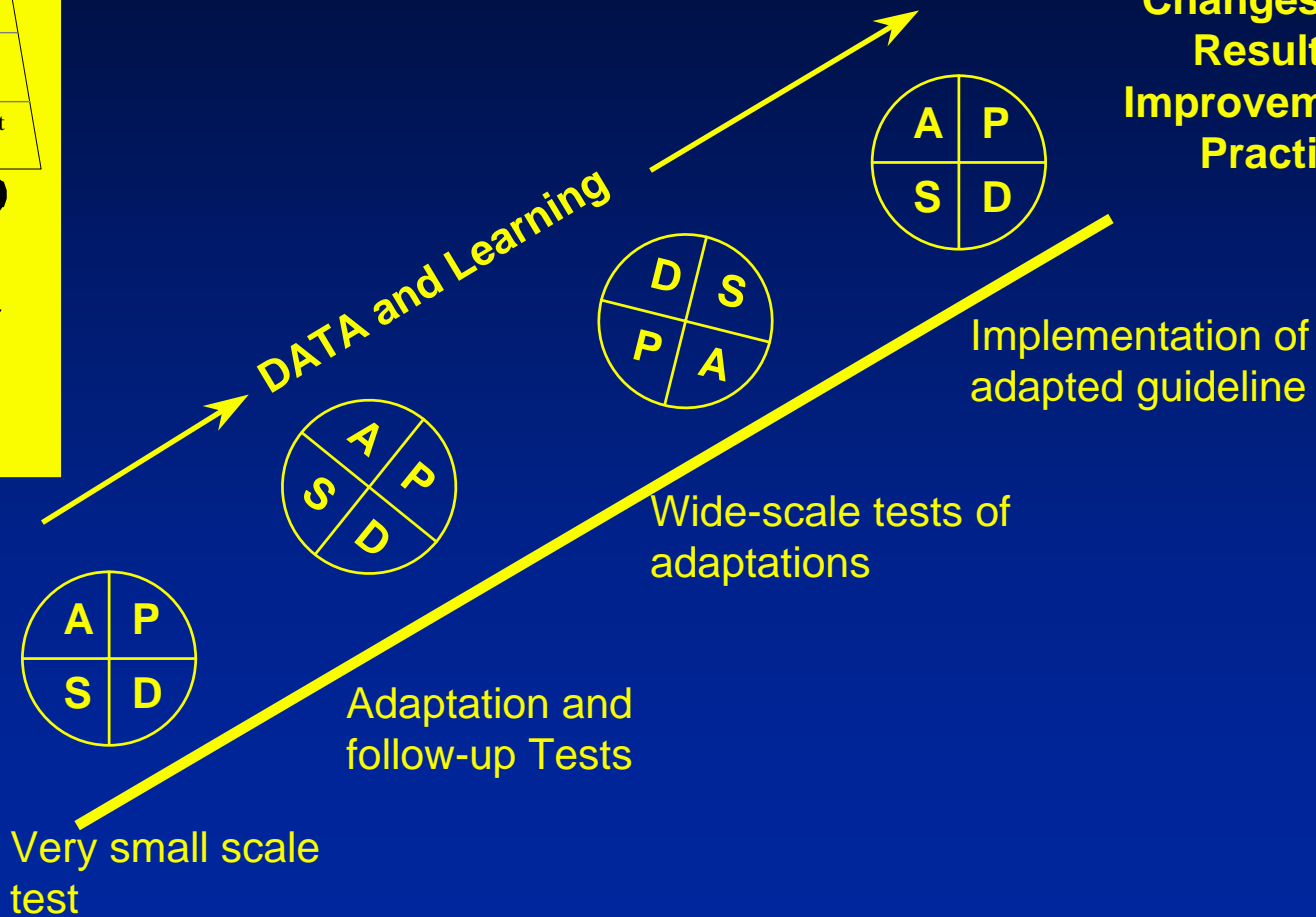


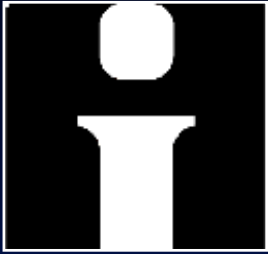
Real Time Interactive Operational Research



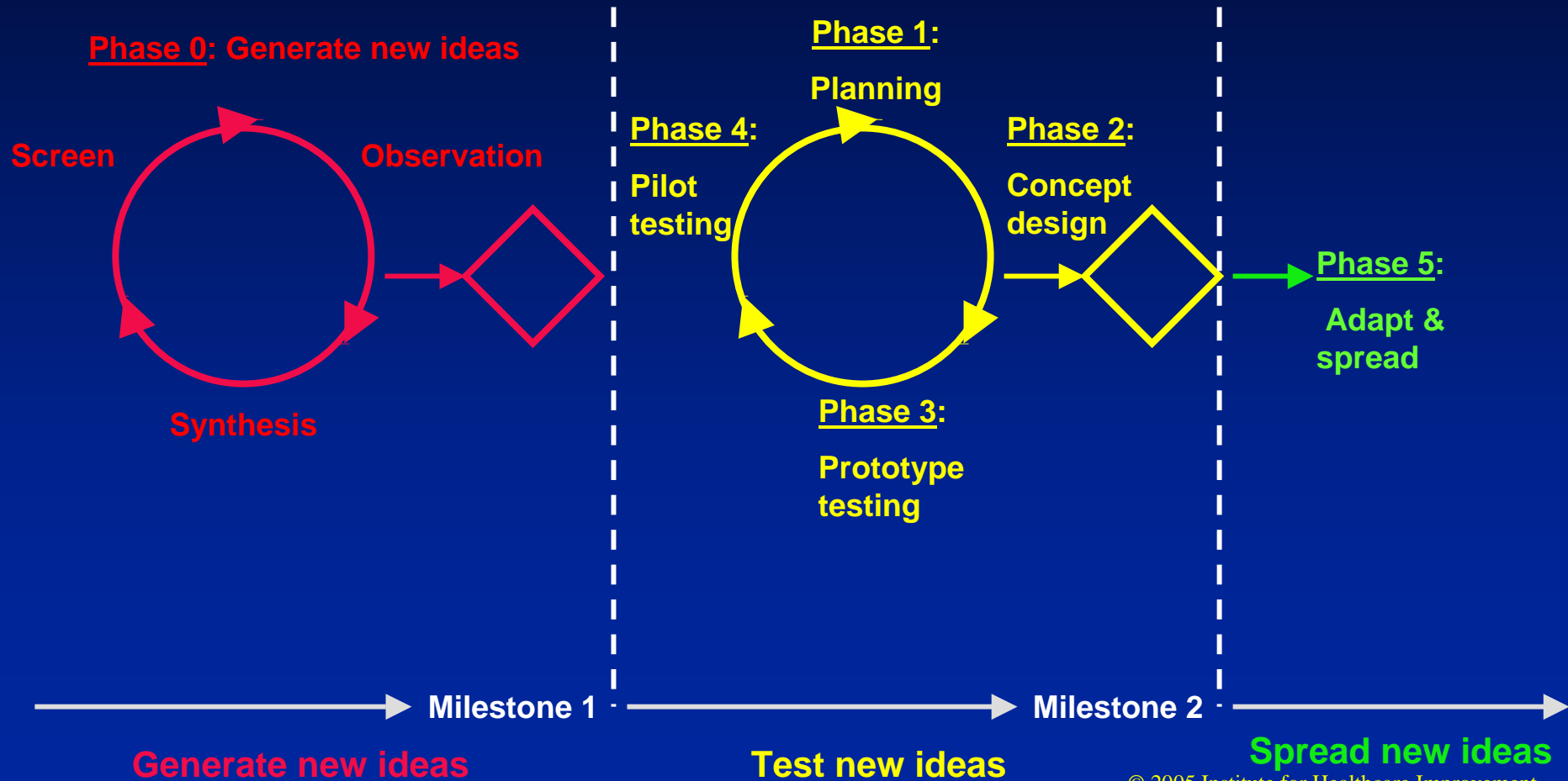
Changes That Result in Improvement in Practice

Clinical Research or Guidelines





Idealized Design Process



Degree of Belief in Change Package for Innovation Topics



High

625 org

125 org

25 org

5 org

1 org

R&D zero

Moderate

degree of belief

Low

Prototype Phase

Pilot Phase

Adapt & Spread



IHI's Strategic Partnerships

Strategic Guidance

Strategic Management
Bi-annual Reviews
SP Meetings/Events
Other

Innovation

Prototypes
IMPACT Leadership, Innovation Communities, League of Whole System Measures

Leveraging Results for Many Patients

Collaboratives, National Forum, International Summits, Web&ACTION, Webinars, Web-based Trainings, Calls To Action, STAT Calls, Author in the Room
Spread and Scale-Up

Improvement Infrastructure Development

Training and Skills Development (Breakthrough Series College, Improvement Advisor Program, Patient Safety Officer Program, Executive Quality Academy, Hospital Operations)
Knowledge Transfer Capacity Building/Coaching



KP-IHI Strategic Partnership Workplan Activities

Strategic Guidance

Strategic Management
KP Meetings/Events
Patient Safety
Organizational Metrics

Innovation

KP HealthConnect
Flow Innovation Community

Leveraging Results for Many Patients

100 % Deployment of (to be announced) in 31 KP Hospitals
To Be Announced = RRT, Nurse Shifts, Bed Turns, IHI Collaboratives

Improvement Infrastructure Development

Training and Skills Development
Knowledge Transfer
Endowment Management