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Strengthening Health Outcomes
through the Private Sector

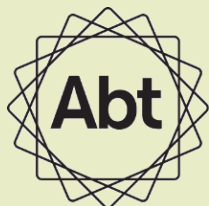
Introductory remarks for Jordan EBM and Ghana zinc papers

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July 6, 2013



SHOPS is funded by the U.S. Agency for International Development.

Abt Associates leads the project in collaboration with

Banyan Global

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Why we care about changing private provider behavior?

- Large percentage of consumers in developing countries go to the private sector
- Consumers often do what providers tell them to do
- Thus, provider biases and misperceptions can adversely affect quality of care

Jordan EBM and Ghana zinc studies

- Do not compare quality or health outcomes in the private versus public sector
- Rigorously evaluate interventions designed to change private provider behavior
- Conducted in different environments with different types of providers
 - Doctors providing family planning in Jordan
 - Licensed chemical sellers (LCS) in Ghana – childhood diarrhea management
- Address the issue that we may need to use different methods to improve knowledge, attitudes and practices of private versus public providers

Contribution of Jordan EBM and Ghana zinc studies

- Help us think about options to influence the behavior of private providers
 - Evidence based medicine (Jordan)
 - Mobile phone text messages (Ghana)
- Lessons may have application to public sector

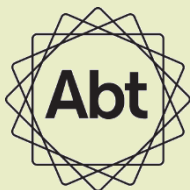
How Evidence Based Medicine Affects Private Sector Doctors: A Randomized Experiment in Jordan

Presenter: Minki Chatterji

Authors: Marianne El-Khoury (Abt Associates), Rebecca Thornton (University of Michigan), Minki Chatterji (Abt Associates), and Soonie Choi (Abt Associates)

Private Sector in Health Symposium, pre-iHEA

July 6, 2013



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Substantial provider bias against hormonal contraceptives in Jordan

- Use of injectables is discouraged
- Side effects such as spotting or fertility delays are main barriers to use of injectables
- In response, USAID-funded SHOPS project in Jordan is using EBM to address deep-seated provider biases

Evidence Based Medicine (EBM) as an approach to improve the quality of care

- Encourage providers to use scientific evidence in making clinical decisions
- Disseminate scientific evidence through professional courses, workshops, and educational outreach visits
- Existing studies find mixed results; focus on high-income settings

Objectives of study

- Study the impact of the EBM intervention in Jordan aimed to dispel misconceptions related to Depot Medroxyprogesterone Acetate (DMPA), a 3-month hormonal injectable contraceptive on:
 - Doctors' **knowledge** of DMPA and its side effects
 - **Attitudes** toward and **confidence** to prescribe DMPA
 - **Reported clinical practices**, such as discussion and prescription of DMPA

Study design and data collection

- Sample: 267 private doctors in two urban areas of Jordan, Amman and Zarqa
- Random assignment into Treatment (135) and Control (132), stratified by area and sex of provider
- Baseline and endline surveys
- Overall response rates: 73% (baseline) and 85% (endline).



Comparison of Treatment and Control Groups

In the year prior to the EBM DMPA study both treatment and control groups received EBM intervention related to Combined Oral Contraceptives (COC)

Treatment

- **Invited** to DMPA seminar
- Receive two educational visits on DMPA

Control

- Not invited to seminar
- Receive two repeat educational visits on Combined Oral Contraceptives (COC)

Outcome measures

1. Knowledge Score
 2. Attitude Score
 3. Confidence Score
 4. Reported Practice Score
- For all scores, the control group mean is 0 and the standard deviation is 1.

Treatment and control groups are similar

| | Treatment | Control | Diff | [S.E.] |
|---|-----------|---------|-------|--------|
| Female ⁽¹⁾ | 0.68 | 0.69 | -0.01 | [0.06] |
| Average years of clinical experience | 24.60 | 24.80 | -0.20 | [1.07] |
| Average years of clinical experience in FP | 17.10 | 17.60 | -0.50 | [1.19] |
| Doctors with dual practice | 0.14 | 0.09 | 0.05 | [0.04] |
| Baseline Knowledge Score (standardized) | 0.18 | 0.00 | 0.18 | [0.15] |
| Baseline Attitude Score (standardized) | 0.15 | 0.00 | 0.15 | [0.15] |
| Baseline Practice Score (standardized) | -0.15 | 0.00 | -0.15 | [0.12] |
| Baseline Availability of DMPA stock at clinic | 0.20 | 0.24 | -0.03 | [0.06] |
| # times discussed DMPA in past month | 5.1 | 5.7 | -0.64 | [1.10] |
| # times prescribed DMPA in past month | 2.0 | 2.4 | -0.38 | [0.53] |

Weak compliance to EBM intervention within the treatment group

| | Treatment N=135 | Control N=132 |
|---|--------------------|------------------|
| Attended EBM DMPA seminar | 0.452 | 0.015 |
| Received both educational visits on DMPA | 0.763 | 0.000 |
| Received at least one educational visit on DMPA | 0.852 | 0.000 |
| Attended seminar AND received both educational visits on DMPA | 0.385 | 0.000 |
| Received at least one educational visit on COC | 0.000 | 0.848 |

Estimation Strategy

- Intent to treat (ITT) estimates using OLS:

- $Y_i = \alpha_1 + \beta_1 T_i + \varepsilon_{1i}$ Eq (1)

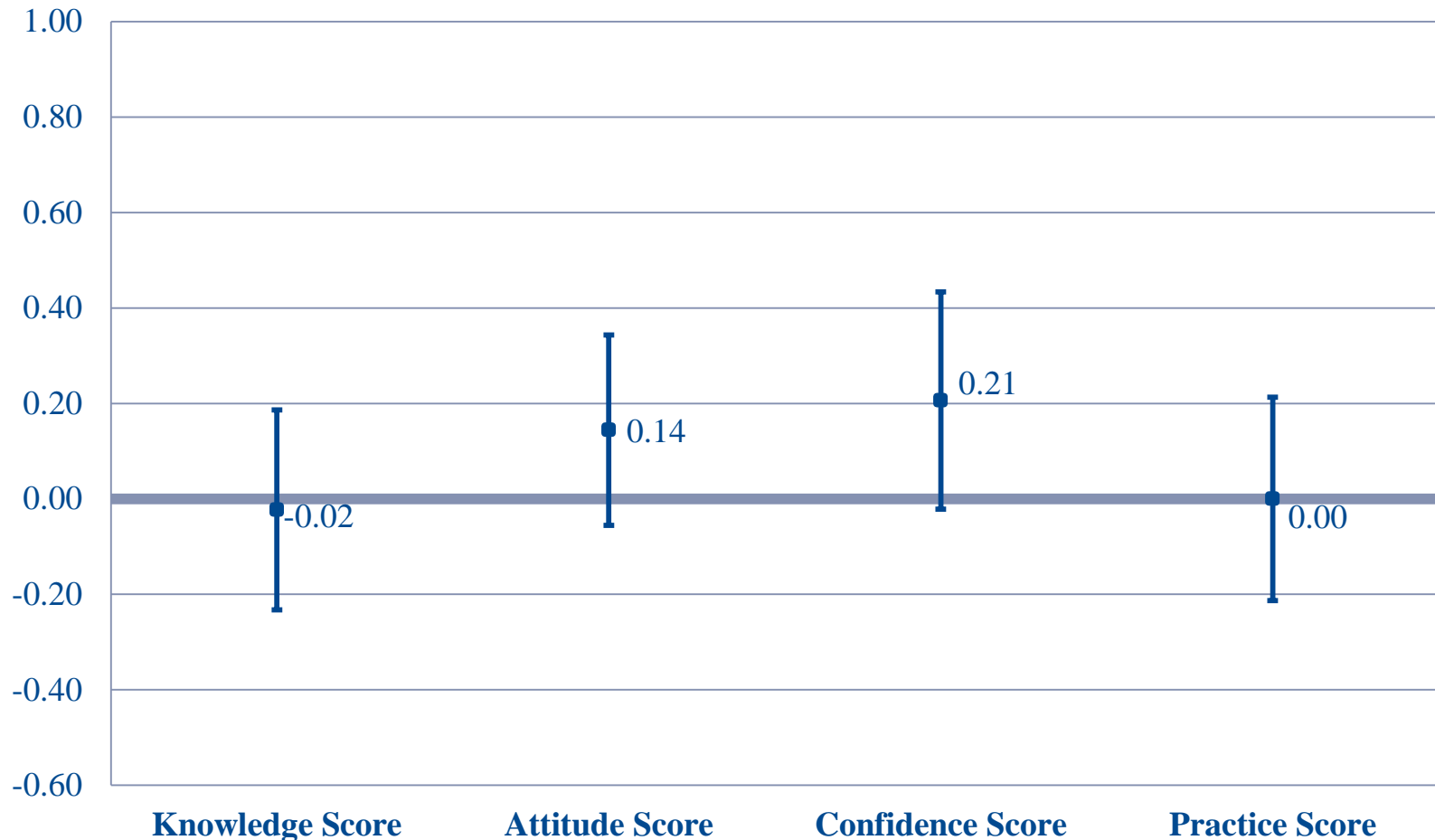
- Treatment on the treated (TOT) estimates using IV (2SLS):

- $Y_i = \alpha_2 + \beta_2 \widehat{ACTUAL_T}_i + \varepsilon_{2i}$ Eq (2)

Where first stage is:

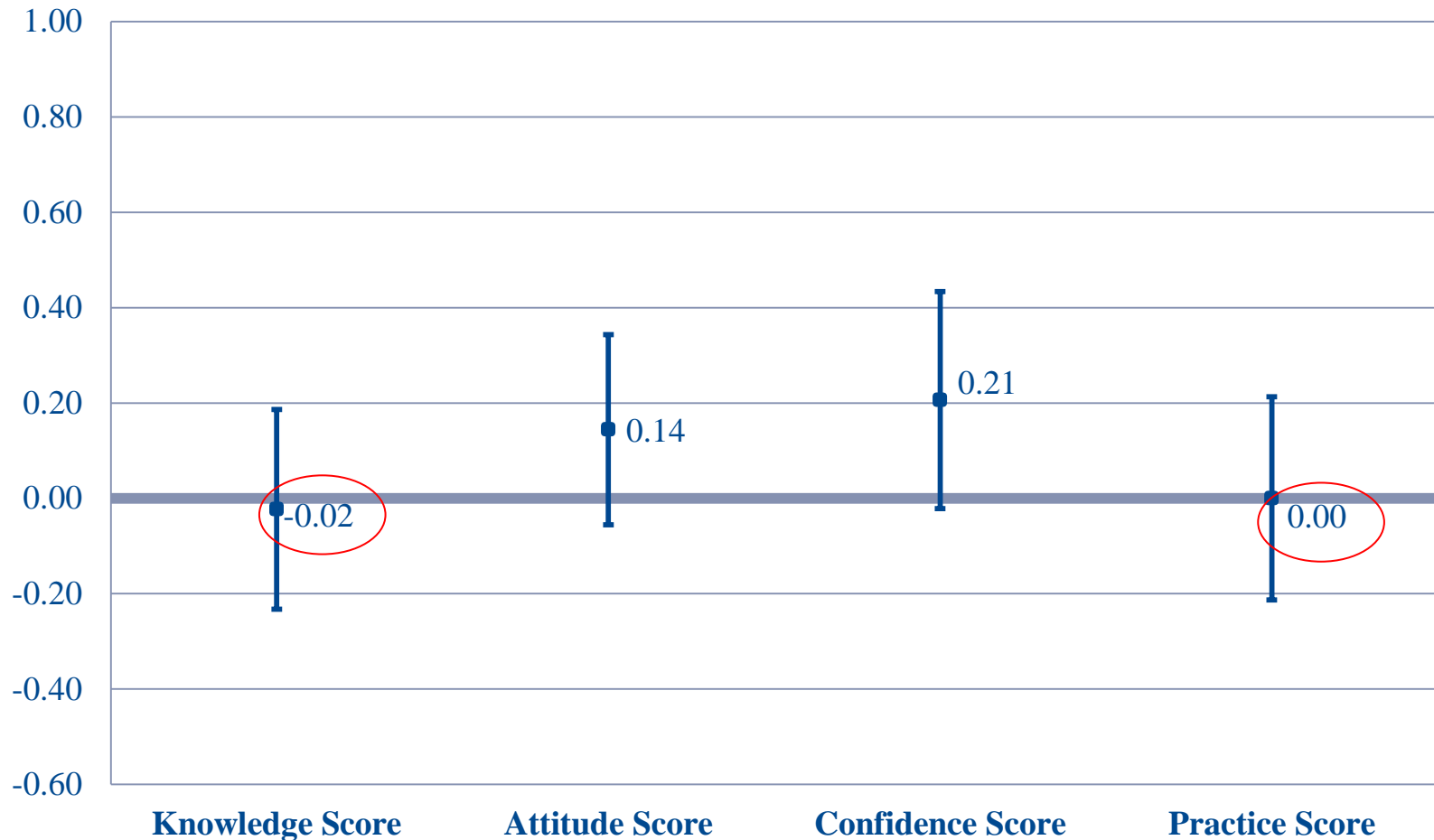
- $ACTUAL_T_i = \alpha_3 + \beta_3 T_i + \varepsilon_{3i}$ Eq (3)

Fail to detect impact on knowledge & practices, but suggestive evidence related to attitude & confidence



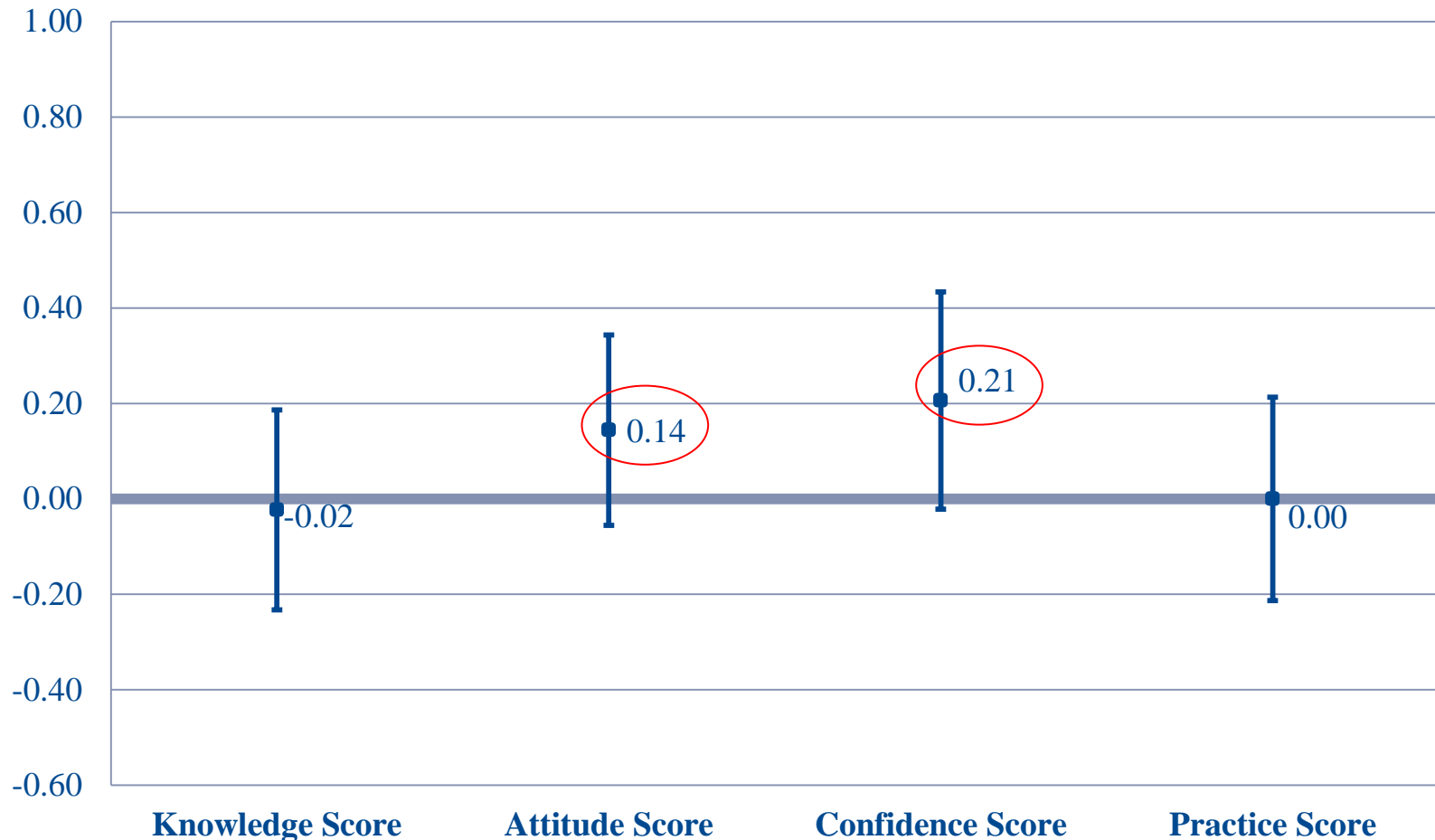
■ Intention to Treat (ITT)
Lines represents 90% confidence intervals

Fail to detect impact on knowledge & practices, but suggestive evidence related to attitude & confidence



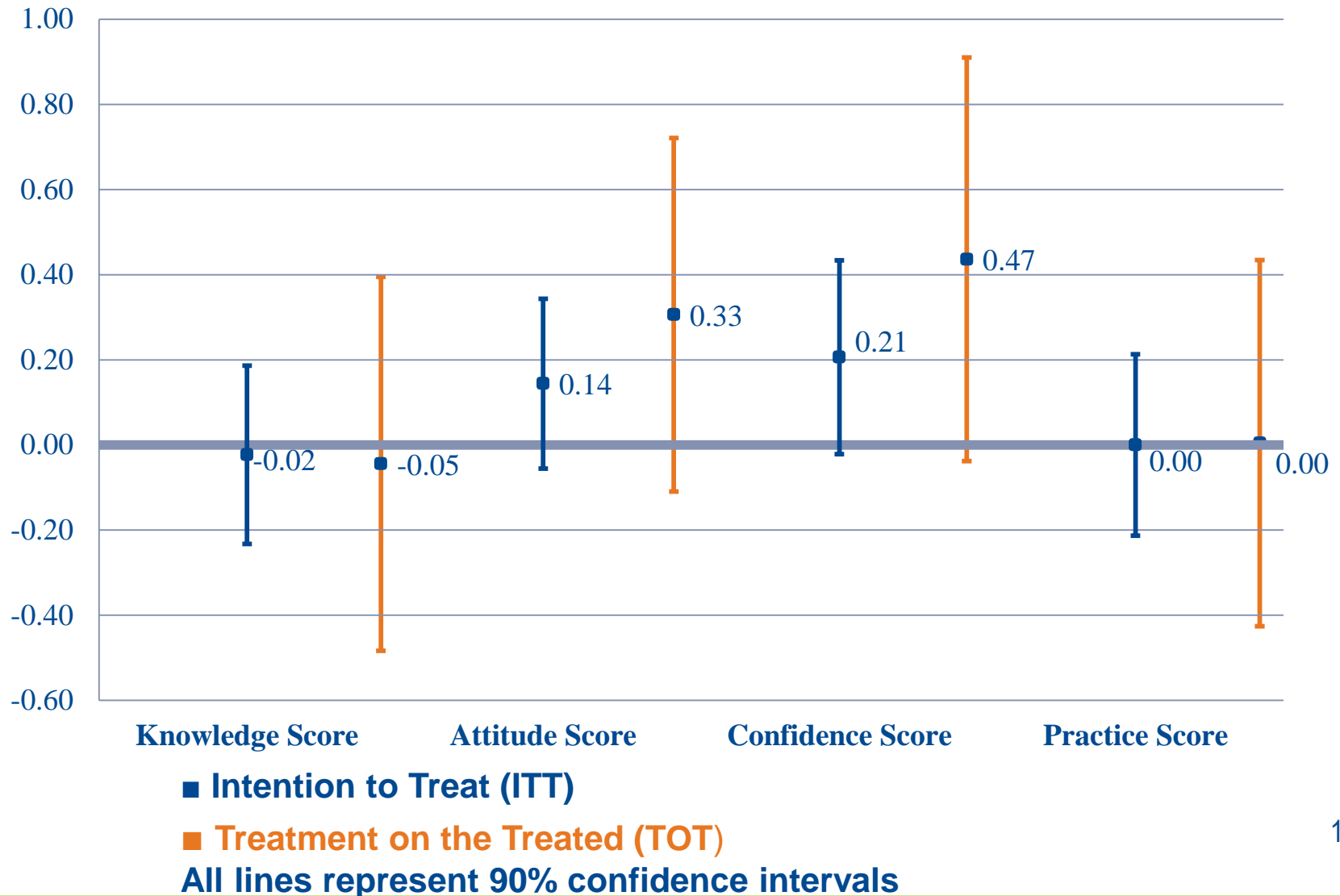
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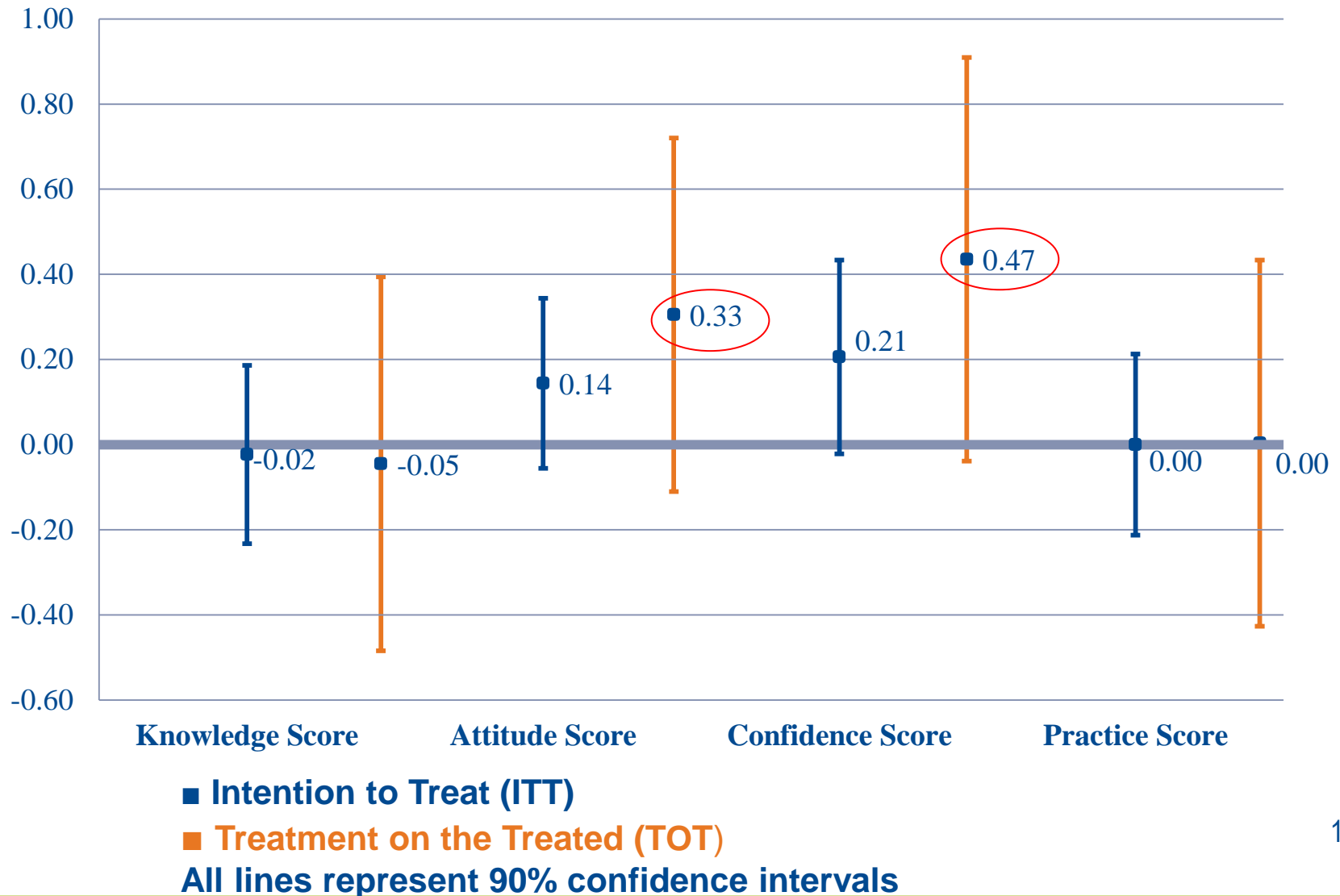


■ Intention to Treat (ITT)
Lines represents 90% confidence intervals

Fail to detect impact on knowledge & practices, but suggestive evidence related to attitude & confidence



Fail to detect impact on knowledge & practices, but suggestive evidence related to attitude & confidence



Summary

- Fail to detect an impact on provider knowledge and practice
- Suggestive evidence of positive impact on confidence and attitude toward DMPA

Programmatic Implications

- Provider behavior difficult to change
- EBM Jordan program intensity may be too low
- Complementary approaches may be needed on demand side
- May need to explore different approaches in implementing EBM in Jordan or different approaches altogether



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Providers who attended the seminar were more knowledgeable

| | Attended seminar | Did not attend seminar | Difference (A) - (B) | |
|---|------------------|------------------------|----------------------|-------|
| | (A) | (B) | Mean | SE |
| Baseline Knowledge Score ⁽¹⁾ | 0.449 | -0.027 | 0.476** | 0.169 |
| Baseline Attitude Score ⁽¹⁾ | 0.285 | 0.002 | 0.283 | 0.175 |
| Baseline Practice Score ⁽¹⁾ | -0.113 | -0.064 | -0.049 | 0.145 |
| Female | 0.770 | 0.608 | 0.162** | 0.079 |
| Amman | 0.836 | 0.784 | 0.052 | 0.068 |
| Years of FP experience | 17.0 | 17.3 | -0.288 | 1.574 |
| Sample range | 46 -61 | 50-74 | | |

Significant at 90% (*), 95% (**), 99% (***) confidence.

(1) For all scores, the group of providers who did not attend the seminar has a mean of zero and a standard deviation of one.

Baseline Knowledge

