

# A Collaborative Approach to Improving Healthcare

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Connecting the World's Poor to Their Potential

### Framing the problem





### MOTECH SUITE

is a set of Open Source technologies from a consortium of partners who have recognized that their complementary software efforts can address core needs of mHealth.

# MOTECH S





OpenMRS





# MOTECH Implementations



|              | Behavior Change and<br>Increasing Demand   | Managing Patient Data  | Improving Worker Performance  | Last-Mile<br>Supply Chain   | Patient Adherence  |
|--------------|--|--|---|---|--|
| Capabilities | <ul> <li>Interactive voice<br/>response</li> <li>(IVR) &amp; SMS messages</li> <li>Educational videos</li> <li>Pay-as-you-go and<br/>subscription billing</li> </ul>     | <ul> <li>Registration by mobile<br/>form or IVR</li> <li>Record sharing across<br/>devices/workers</li> <li>Patient records</li> </ul> | <ul> <li>Checklists and decision support</li> <li>Real-time worker feedback</li> <li>Supervisor alerts and tools</li> <li>Training</li> <li>Counseling support</li> <li>Home-visit scheduling</li> <li>Immunization-due list</li> </ul> | <ul> <li>Real-time<br/>monitoring of<br/>stock levels</li> <li>Automated<br/>stock reports</li> </ul> | <ul><li>SMS/voice reminder</li><li>Referral tracking</li></ul>   |
| Benefits     | <ul> <li>More effectively reach<br/>patients</li> <li>Leverage phone's appeal<br/>to deliver more credible,<br/>timely, personalized<br/>messages</li> </ul>             | <ul> <li>More accurate data<br/>entry</li> <li>Continuity of care</li> <li>Coordination of<br/>patient care</li> </ul>                 | <ul> <li>Classification and treatment of childhood illness</li> <li>Enhanced productivity</li> <li>Increased supervision</li> <li>Improved impact of counseling</li> </ul>  | <ul> <li>Improved<br/>coordination</li> </ul>   | <ul> <li>Timely reminders</li> <li>Ability to close the<br/>loop between<br/>recommended care/<br/>received care</li> <li>Ability to intervene quickly<br/>when adherence drops</li> </ul> |
| Examples     | <ul> <li>Broadcast message on vaccination day</li> <li>Appointment and vaccination reminders</li> <li>Weekly, stage-based maternal- and child-health messages</li> </ul> | <ul> <li>Registering and<br/>tracking a child<br/>through their first<br/>1,000 days</li> </ul>  | <ul> <li>Phone-based training<br/>curriculum with quizzes</li> <li>Job aide to augment patient<br/>counseling</li> </ul>  | <ul> <li>Alerting clinic<br/>when new<br/>shipment is<br/>about to be<br/>delivered</li> </ul>        | <ul> <li>Pill reminder for ARV<br/>patients</li> <li>Self-reported compliance<br/>survey</li> <li>Referral tracking and<br/>confirmation</li> </ul>  |

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MOTECH

"The promise of mHealth is best achieved when donors, implementers and government ministries of health collaborate closely to improve community-based healthcare.

By sharing technology, best practices and expertise, the MOTECH Suite community hopes to maximize the potential of mHealth and help bring a better quality of life to the underserved."



### Case Study: MoTeCH in Ghana

### **Mobile Midwife**

#### FREE health tips on your mobile phone

If you don't own a phone, don't worry! Flash us from any friend or relative's phone to get your messages for free

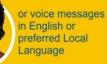
#### Flash 1982 (MTN) 030 2216 800 (VODAFONE) 030 7036 100 (AIRTEL) for FREE to register or find out more





Choose text messages

IT'S FREE!











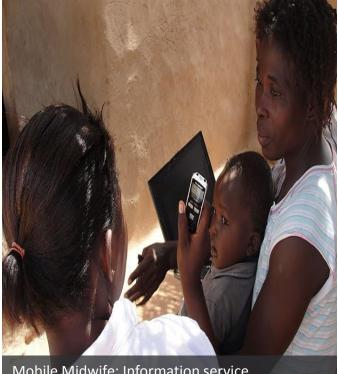
## mHealth Innovations are...

### Making healthcare accessible to anyone, anytime, and anywhere

### Eliminating constraints such as time and location

Organizing data into useful, timely and actionable information

Increasing both the **coverage** and quality of healthcare



Mobile Midwife: Information service



# Questions

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