

# A Collaborative Approach to Improving Healthcare

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# ||| Framing the problem





## MOTECH SUITE

is a set of Open Source technologies from a consortium of partners who have recognized that their complementary software efforts can address core needs of mHealth.

# MOTECH SUITE



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# MOTTECH Implementations



	<b>Behavior Change and Increasing Demand</b>	<b>Managing Patient Data</b>	<b>Improving Worker Performance</b>	<b>Last-Mile Supply Chain</b>	<b>Patient Adherence</b>
<b>Capabilities</b>	<ul style="list-style-type: none"> <li>• Interactive voice response</li> <li>• (IVR) &amp; SMS messages</li> <li>• Educational videos</li> <li>• Pay-as-you-go and subscription billing</li> </ul>	<ul style="list-style-type: none"> <li>• Registration by mobile form or IVR</li> <li>• Record sharing across devices/workers</li> <li>• Patient records</li> </ul>	<ul style="list-style-type: none"> <li>• Checklists and decision support</li> <li>• Real-time worker feedback</li> <li>• Supervisor alerts and tools</li> <li>• Training</li> <li>• Counseling support</li> <li>• Home-visit scheduling</li> <li>• Immunization-due list</li> </ul>	<ul style="list-style-type: none"> <li>• Real-time monitoring of stock levels</li> <li>• Automated stock reports</li> </ul>	<ul style="list-style-type: none"> <li>• SMS/voice reminder</li> <li>• Referral tracking</li> </ul>
<b>Benefits</b>	<ul style="list-style-type: none"> <li>• More effectively reach patients</li> <li>• Leverage phone's appeal to deliver more credible, timely, personalized messages</li> </ul>	<ul style="list-style-type: none"> <li>• More accurate data entry</li> <li>• Continuity of care</li> <li>• Coordination of patient care</li> </ul>	<ul style="list-style-type: none"> <li>• Classification and treatment of childhood illness</li> <li>• Enhanced productivity</li> <li>• Increased supervision</li> <li>• Improved impact of counseling</li> </ul>	<ul style="list-style-type: none"> <li>• Improved coordination</li> </ul>	<ul style="list-style-type: none"> <li>• Timely reminders</li> <li>• Ability to close the loop between recommended care/received care</li> <li>• Ability to intervene quickly when adherence drops</li> </ul>
<b>Examples</b>	<ul style="list-style-type: none"> <li>• Broadcast message on vaccination day</li> <li>• Appointment and vaccination reminders</li> <li>• Weekly, stage-based maternal- and child-health messages</li> </ul>	<ul style="list-style-type: none"> <li>• Registering and tracking a child through their first 1,000 days</li> </ul>	<ul style="list-style-type: none"> <li>• Phone-based training curriculum with quizzes</li> <li>• Job aide to augment patient counseling</li> </ul>	<ul style="list-style-type: none"> <li>• Alerting clinic when new shipment is about to be delivered</li> </ul>	<ul style="list-style-type: none"> <li>• Pill reminder for ARV patients</li> <li>• Self-reported compliance survey</li> <li>• Referral tracking and confirmation</li> </ul>

“The promise of mHealth is best achieved when donors, implementers and government ministries of health collaborate closely to improve community-based healthcare.

By sharing technology, best practices and expertise, the MOTECH Suite community hopes to maximize the potential of mHealth and help bring a better quality of life to the underserved.”

MOTECH SUITE



# Case Study: MoTeCH in Ghana



**IT'S FREE!**

# Mobile Midwife

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Flash us from any friend or relative's phone to get your messages for free

**Flash 1982 (MTN)**  
**030 2216 800 (VODAFONE)**  
**030 7036 100 (AIRTEL)**  
for **FREE** to register or find out more



Choose text messages



or voice messages in English or preferred Local Language



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# |||| mHealth Innovations are...

Making healthcare accessible to **anyone, anytime, and anywhere**

Eliminating constraints such as **time** and **location**

Organizing data into useful, timely and **actionable** information

Increasing both the **coverage** and **quality** of healthcare



Mobile Midwife: Information service



Questions

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