

Using willingness to pay data to inform the design of health insurance:
Evidence from Nigeria

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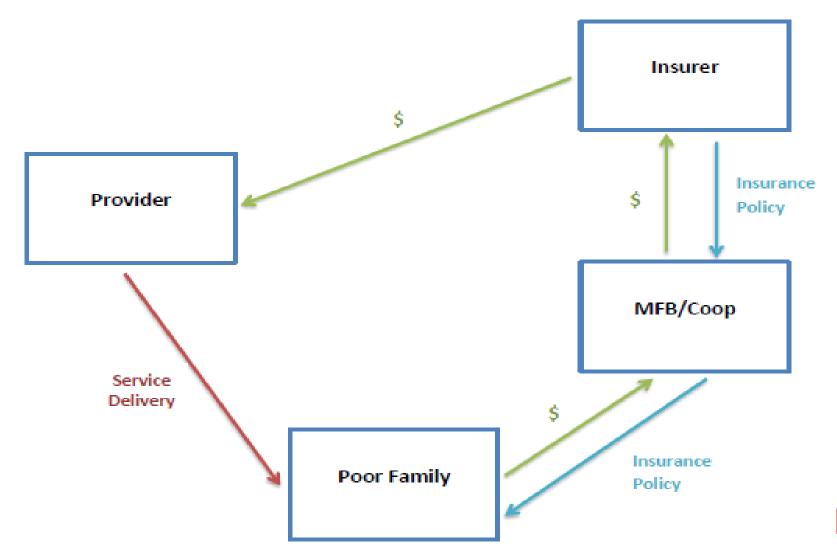
Background



- Lack of access to health insurance can lead individuals to forgo seeking care or to incur significant out-of-pocket expenses
- Limited access to health insurance in developing countries, particularly among informal sector workers
- PATHS2 (DfID-funded Abt Associates project) is working to expand coverage of health insurance among informal sector workers
 - Establishing links between Health Maintenance
 Organizations (HMOs) and Micro-Finance Banks (MFBs) in Lagos State, Nigeria

PPPHI Network





Willingness to pay study



- The purpose of the study was to understand:
 - Interest in different insurance packages
 - Willingness to pay for health insurance
 - Demographic and socio-economic characteristics
 - Health seeking behavior and health expenses
 - Knowledge and experience with health insurance

Aim of study: inform design and implementation of insurance package

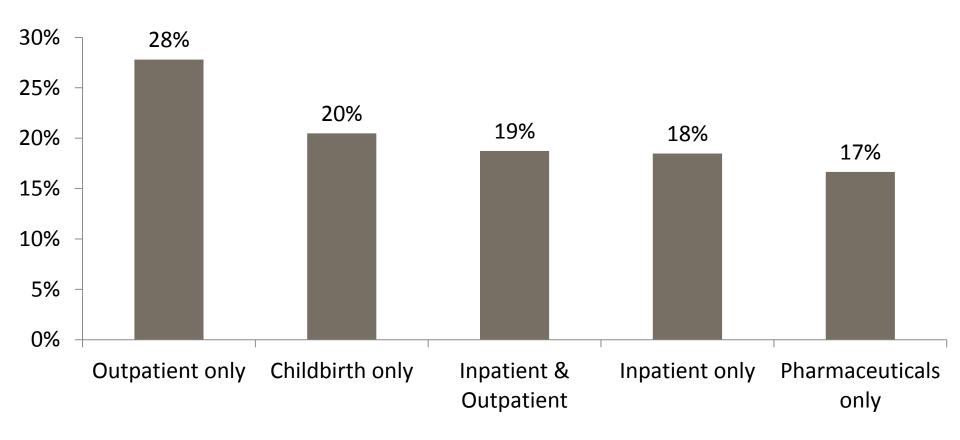
Sample:

- 3 MFBs; biased towards 1 MFB
- Total sample = 1,343 clients

Baseline characteristics	
Female	90%
Spouse of HH head	73%
Age	39
HH size	5
Ever attended school	90%
Primary school	25%
Savings account	26,329 Naira (168 USD)
Size of loan	37,945 Naira (242 USD)
Health event in last month (in HH)	14%
Health event in last month (client)	8%
Type of provider	
OPD only	61%
IPD only	9%
No provider	30%
Total OPD costs	5,088 Naira (32 USD)
Total IPD costs	8,262 Naira (53 USD)
Ever heard of health insurance	13%

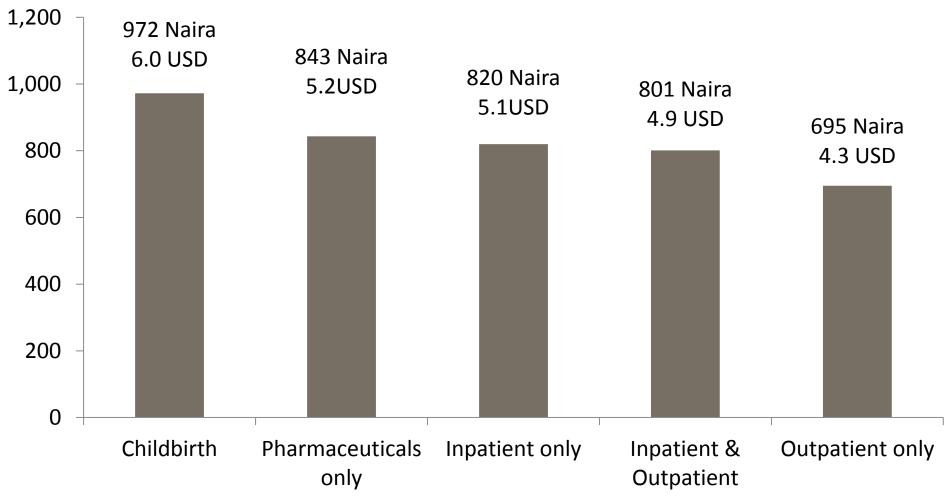
Most preferred insurance package





WTP by type of coverage (monthly)





WTP for health insurance relative to health expenditure and total consumption



		Monthly		WTP for 1st		
	Monthly	health		choice		
	consumption	expenditure	HE/Total	package	WTP/TC per	WTP/HE per
	(n = 1,239)	(n = 1,239)	Consumption	(n = 1,117)	respondent	respondent
TOTAL	7,720	220	2.85%	813	10.53%	3.70

- On average, clients spend 2.85% of monthly consumption on health events.
- Given clients' WTP 813 Naira per month for health insurance, they are willing to spend more than 10% of monthly consumption on health insurance.
- Clients are willing to pay almost 4 times their monthly spending on health to purchase insurance.

Incentives for enrollment



- Most popular incentives to motivate enrollment:
 - Education about health insurance (58%)
 - Free health check-up (53%)
 - Premium reduction (41%)
 - Other goods: cookware (39%), airtime (36%), bednets (33%)
 - Rewards program for health visit (35%) or food (32%)

Informing insurance product design



- Marketing about health insurance is critical given low knowledge and exposure
- Marketing and distribution adapted to demographics
- Overall interest in health insurance, particularly outpatient coverage
- Relatively high WTP for insurance
- Premium financing
- Transportation and cash support integration
- Incentives for take-up

Follow-up research



Even when insurance coverage is offered at an "affordable" price with desirable benefits, there may still be low take-up

Purpose of follow-up study:

- Evaluate the role of different "nudges" and their effect on insurance take-up
- •Evaluate the impact of insurance coverage on access to care, financial risk protection, health outcomes, and willingness to renew insurance

Methodological approach



- Randomize the offer of incentives linked to insurance take-up
 - Group 1: nudge 1 (airtime?)
 - Group 2: nudge 2 (price reduction?)
 - Group 3: nudge 3 (in-depth marketing)
 - Group 4: offer insurance but no nudge
- RCT design to evaluate impact of different nudges on take-up of health insurance
- Randomized encouragement design to identify impact of health insurance on:
 - Access to health services, out of pocket spending on health care, and objective health outcomes

Thank you

For further comments:

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